



Commercial Property Claim Form

A. YOUR INFORMATION

Relationship to Chubb:		Company:	
Name:			
Address:			
City:	State:	Postcode:	Country:
Phone No:	Mobile No:	Email:	

B. POLICY HOLDER / INSURED / BENEFICIARY INFORMATION

Policy No:		Policy Type:	
Name:			
Address:			
City:	State:	Postcode:	Country:
Phone No:	Mobile No:	Email:	

C. LOSS INFORMATION

Date of Loss:		Loss Location:	
Type of Loss:			
If applicable, please select type of weather damage:			
Is the business operating at normal levels?		Is the claim for:	
Loss Description:			
Contact Name:		Phone No:	

D. CLAIM DECLARATION

Your Privacy

In the course of providing insurance and processing insurance claims, we need to collect personal and/or sensitive information as defined in Privacy Act 1988 (Cth) (the Act) about persons we insure and persons associated with persons we insure. If an insured does not give us this information, we may not be able to provide insurance or process a claim. In accordance with the Act, our privacy policy contains the information required to be given to persons about whom we collect personal and/or sensitive information. It provides information on how an insured can make a complaint against us for a breach of the Australian Privacy Principles ("APPs"), or registered APP code(s), if any, that binds us.

Your Access to Your Personal and Sensitive Information

An insured can request access to personal and sensitive information that we hold about them. Your rights to access and our rights to refuse access are set out in the Act.

Our Use of Personal and Sensitive Information

We may at any time use personal and/or sensitive information we collect about individuals subject to insurance cover to provide a quotation or assess a proposal for insurance; to provide, amend or renew an insurance policy; or to respond to a claim.

Our Disclosure of Personal and Sensitive Information

We may at any time disclose personal and/or sensitive information we collect to the following types of organisations (some of which may be outside Australia). These include re-insurers; external valuers and appraisers; Loss adjustors, investigators and other organisations retained by us who help us to provide our claims service; professional advisers, such as accountants and lawyers; and other organisations that provide services to us in relation to the provision of insurance. To assist us in providing insurance services to an insured, we may, from time to time, transfer personal and/or sensitive information overseas to the types of organisations listed above in Canada, China, Hong Kong, India, Philippines, Singapore, Thailand, the United Kingdom and the United States of America. Where we do so, we take reasonable steps to ensure it is kept confidential. Our Privacy Policy statement is readily available on our website at www.chubbinsurance.com.au.

Consent

You consent and authorise us to collect, use, store and disclose personal and sensitive information provided either directly by you or your representative or agent in accordance with the Act. Where personal and sensitive information is provided to us by a person, other than yourself, you agree that all necessary consents to collect, use, store and disclose that personal or sensitive information to us have been made or given. Our privacy policy is readily available on our website www.chubbinsurance.com.au. Alternatively, please contact us if you would like a copy.

Declaration

I/We do hereby declare that the foregoing answers are true and correct. I agree that if I have made or shall make any false or untrue statement, suppression or concealment, my right to claim could be forfeited.

Your Signature:

Date:

By clicking on Submit, a new email will open automatically with your completed form attached. Please attach any supporting documentation to the email and send to aus.propertyclaims@chubb.com

For further information please contact your nearest Chubb Insurance office or visit www.chubbinsurance.com.au

Branch Offices

Brisbane	Level 13, 40 Creek Street, Brisbane, QLD 4000	Phone: 07 3227 5777
Melbourne	Level 12, 720 Bourke Street, Melbourne, VIC 3000	Phone: 03 9242 5111
Perth	Level 1, 225 St George's Terrace, Perth, WA 6000	Phone: 08 6211 7777
Sydney	Citigroup Centre, Level 29, 2 Park Street, NSW 2000	Phone: 02 9273 0100



Chubb Insurance Company of Australia Limited
ABN 69 003 710 647 AFSL 239778
www.chubbinsurance.com.au

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